



HAMPTON ROADS HOUSING CONSORTIUM

Quarterly General Membership Meeting Notice

Thursday, April 9, 2015

Dealing with Difficult Clients and Situations

HRHC is pleased to present this valuable training opportunity for our regional housing partners. If you are in the business of interacting with the public or managing programs and services in any capacity, this training is a must. Ideal training or refresher for Mortgage/Real Estate Professionals, Non-profit Service Providers, Housing Authority /Government Employees ,and EVERY-ONE!

Come learn helpful tips and techniques to :

- Analyze and recognize the causes behind difficult behaviors
- Develop tools around communication and language needed to maintain boundaries
- Understand the role our own communication style plays in managing difficult people

Guest Facilitator:

Dr. Crystal Tyler-Mackey

Virginia Cooperative Extension

Thursday, April 9, 2015

10 am - 12 Noon

City of Hampton

Ruppert Sargent Building

1 Franklin Street - Hampton, VA 23669

Space and materials are limited. RSVP by **April 7, 2015** to info@hamptonroadshousing.org

Also, there will be an update on the new

Housing Crisis Hotline

at this membership meeting.

Please come out and hear about this new resource for housing professionals .

Please visit our website for more information:
www.hamptonroadshousing.org

ALL HRHC MEETINGS AND EVENTS ARE OPEN TO THE PUBLIC



FEATURED PRESENTATION



MEMBER INFORMATION



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